

# ORLANDO S. AGAWIN, MA Ed.

Training and Delivery Consultant

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Orly is a graduate of the Philippine Normal University, Manila, where he had his Bachelor in Secondary Education major in English. He has been awarded with the Presidential Award for Students Leadership in 2003 for his contribution to the conceptualization and establishment of Republic Act 9163 or the National Student Training Program (NSTP) Act. Immediately after PNU, he earned a Fulbright scholarship in 2004 and presented his academic paper on Teaching Grammar through Contextual Reading at New York University in 2005.

In 2010, Orly was awarded the BPO Training Manager Excellence Award by Philippine Society for Training and Development (PSTD), for his contribution to academe-industry linkages and leadership training programs for the BPO. He is also one of the Senior Consultants for the Information Technology and Business Process Outsourcing Association of the Philippines (IBPAP) for the establishment of the Service Management Program.

Currently, Orly is the Executive Director for Training and Transformation for OSA Training and Education – a consulting network of young professionals on training and development that caters to corporate and academic partners in the Philippines.

## Skills and Certifications



## Core Competencies & Specializations

- **Training:** Leadership Development, Change Management, Operations Management, Emotional Competence, Coaching and Mentoring, Team Managing and Effectiveness
- **Education:** Content Development, Methodology and Strategies, Trainer Certification, Training Needs Analysis

## Award

- 2003, Presidential Award for Student Leadership
- 2010 BPO Training Manager Excellence Awardee, TDS and PSTD

## Main Client Assignments

- **Content Development and Delivery:** IT/Business Process Association of the Philippines
- **Consulting / Associations:** Knowledge Group of Companies

*“Orly’s HR/industry knowledge, and leadership skills, enhanced his functional expertise in communication, facilitation, conduct of learning sessions. Inspirational and witty, he is also very passionate and process driven.”*

– Angela Backstrom, Senior Manager for Talent Acquisition



## Professional Experience

2004



Communication and Culture Coach

2005



Senior Manager for Academic Affairs

2007



Senior Manager for Training and Delivery

2015



Senior Consultant for Talent Development

2015 - Present



Executive Director for Training and Transformation

## Education



Bachelor in Theater Arts major in Performance



Bachelor of Science major in Psychology



Bachelor in Secondary Education major in English



Master of Arts in Language and Literature

*“Orly is one of the brilliant foundations of training and human resources combined. His sense of responsibility is truly remarkable and his professionalism is exceptional.”*

– Maria Melissa Sabandal, HR Manager